



Connecting Your Community

 **BOWMAN** systems™

ServicePoint Platform Overview

Presented to

AAIDD

Texas Chapter

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Company Overview



Bowman Systems Partnering Role In The Human Services Sector

It is the mission of Bowman Systems, a leading information company, to increase the organizational capacity of human services providers to improve the lives of individuals, families and communities served.



Company History

Serving the
Social Services
arena for over
10 years!

1999 Bowman Systems Created

2001 HUD names ServicePoint
nation's top HMIS software

2002 CommunityPoint launched

2003 CallPoint & ServicePoint 3.0 launched

2004 HousingPoint launched

2005 ART launched, ServicePoint 4.0 launched

2006 ART Report Gallery launched

2007 GatherPath launched

2008 IRis purchased (211 I/R&A), ART Gallery Grows

2009 ServicePoint 5.0 launched, RHYMIS lauched

Areas Of Service

Bowman Systems serves a variety of organizations in a number of human services settings.

2-1-1 Centers
Statewide,
Regional and
Local

Crisis Centers
Hotlines

Homeless Management
Statewide, Regional and Local



Aging / ADRC
Statewide,
Regional and
Local

Other
Universities,
Libraries,
Healthcare,
Police, Judges,
Attorneys, Armed
Forces



Product Lines



- **Web-based**
- **Supported by experienced and knowledgeable staff**
- **Suite of products handles a wide spectrum needs**
- **Grow and customize your system based on the needs of community or region**

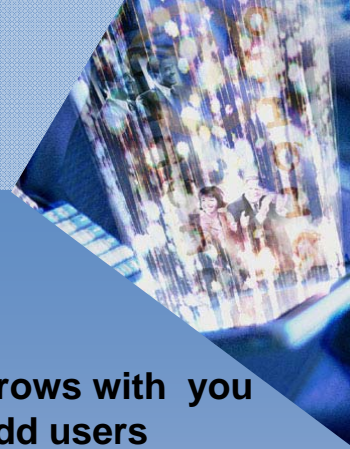
- **SERVICEPOINT**—Client/case mngmt, service tracking, reporting
- **CALLPOINT**—Call center solution for Information Assessment/Referral
- **COMMUNITYPOINT**— Publicly accessible community resource directory
- **HOUSINGPOINT**—Housing locator website available to community and professionals
- **GATHERPATH**—Secure professional networking tool
- **RHYMIS**—Runaway and homeless youth case management, tracking, FYSB reporting



SERVICEPOINT

- ❑ Provides tools and information for community service providers to coordinate and improve client care**
- ❑ Organizes workflow, simplifies reporting, and monitors outcomes**
- ❑ Robust, configurable and scalable application**

The ServicePoint Foundation



- Internet connection is all that is needed
- Work from anywhere

Accessible

Scalable

- Grows with you
- Add users
- Add modules
- Add functions

ServicePoint

- Bowman secures servers/data
- System Administrator controls data accessibility/visibility

Security

Configurable

- Align workflow and Agency needs
- System Administrators configure and modify

- AIRS Taxonomy
- DSM
- ICD
- CPT

Code Sets for Indexing

Three Levels of Reports

Reports ready to run for all your needs - daily use, executive meetings, and funders/federal reporting.

Canned Reports

- Prepackaged
- Ready to run
- User determines parameters-date range, provider, services

Report Writer

- Data Grabber
- User queries database by identifying location of information

ART

- Partnership with Business Objects
- Any single or combination of data elements can be reported on and graphed
- ART Gallery-created by Bowman Systems
- Visually stunning report formatting options



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